TTP USA 2023 Draft Agenda

Location: OpenText Offices, 1800 S. Novell Place, Provo, UT

Key

1	Timpanogas Room
2	Yosemite Room
3	Grand Teton Room

NR = Not recorded or online

Monday 17th July

	8.15am		Coffee and Tea		
1	8.30am	1	Welcome and Introduction		
55	8.40am - 9.35am	1	Keynote	Jason Blackett, VP of Engineering, OpenText	Update and Insights
50	9.45am - 10.35am	1	OES 2023 and Beyond including iPrint	Mike Hunche, OpenText	In this session we discuss and seek your feedback on the upcoming OES releases and we will also share our experiences from real world OES2023 deployments.
	10.35am - 10.55am		Break		
55	10.55am - 11.50am	1	eDirectory Performance Tuning and Troubleshooting	Rodrigo Gomez, OpenText	In this session we will explore how to get the best performance out of your eDirectory server. We'll discuss in detail how searches are performed and the impact of different tuning options. We will discuss alternativesto minimize the amount of updates made in a server. We will also investigate how to avoid resource starvation on your server, the problems associated with it and how to avoid them.
45	12pm - 12.45pm	1	Sponsor session - GoTo		
	1pm - 1.45pm		Lunch		
50	1.45pm - 2.35pm	1	Have Hybrid Workers? Consider Hybrid Workspaces	Paul Pedron, OpenText	Hybrid workers are a common place now a days. This session will describe how Hybrid Workspaces can help IT overcome the remote worker hurdle to provide secure access to internal applications and files from anywhere.
50	1.45pm - 2.35pm	2 NR	Fun With Open-Source GIS and Your Educational Data	Johnnie Odom, Escambia School District	We woke up one day and found that Open Source GIS solutions like QGIS were Good Actually. You have some data that would be really useful on a map, and there are some maps that would make your data better. Plus, there is a lot of free information out there. We will provide a basic introduction as to what can be done cheaply and how it will supercharge your institution's self-knowledge.
50	2.45pm - 3.35pm	1	What we learned from two cybersecurity events in 2023	Don DaRe, Concensus Technologies	Join us as we openly discuss two cybersecurity incidents that we responded to in January and then February of 2023 with two of our clients. We will talk about the attack, the things that worked and the things that didn't work.

50	2.45pm - 3.35pm	2 NR	Authentication made easy and super fast	Václav Šamša, TDP	KeyShield SSO does more than 10.000 auths per second. No doubts about that. But how do they do it?: Is that really possible when nearest competition promises 8.000 auths per minute? What advantages you have with such a fast authentication, how you can use it in your projects? Meet Vaclav & Peter who have been working together since 1995 and will answer any question you ask. Complains are also welcome. We will touch integration with eDirectory, AD, Azure AD and general SAML IdP to demonstrate the flexibility of KeyShield SSO.
	3.35pm - 3.55pm		Break		
65	3.55pm - 5pm	1	Using AM to authenticate enterprise services outside of your datacenter	Mark Diers, North Dakota University Systems	The North Dakota University Systems (NDUS) colleges and universities communicate over a statewide network and most applications in the past were housed in two in-state datacenters. Due to the advent of SaaS applications such as Blackboard,DocuSign, Odin (Library systems) and web applications such as Microsoft O365, it became necessary to have a fallback in case the statewide network went down. NDUS was tasked to come up with a solution to have SSO authentication fail over to Azure. We willcover how we managed to get Network Access Manager/ Identity Manager (IdM) and Active Directory up in the cloud and allow a network failover when the statewide network is down.
65	3.55pm - 5pm	2 NR	Vibe: It Solves All* Your Problems	Christian Giese, Code & Concept	Digital Transformation is an example for one of the harder problems many of us have to face. We take a look at what it is and how to tackle it using the toolbox that solves all* your problems for the low, low cost of climbing a learning curve. Many of us have licensed a software bundle that includes a Vibe license or entitlement but have never given it a good look. Let's see how Vibe helps you tackle Digital Transformation, and see what you need to start – from minimum effort to going all out. Then, do yourself a favour: install and use it! You can follow us down the rabbit hole with two workshop-style Deep Dive afternoons where you can try out Vibe, play with it and learn, or just watch and learn. (* for a given value of "All")
	6pm	Residence Inn	Leave for evening entertainment - Rhynos Axe and Archery	765 S. Orem Blvd, Orem, UT, 84058	

Tuesday 18th July

	8.15am		Coffee and Tea		
15	8.30am	1	Welcome and Introduction		

50	8.45am - 9.35am	1	Access Manager 5.1 Roadmap and Futures - Round-Table discussion on the current progress and early feedback	Umar Ashraf, OpenText	A detailed insight into the next major release of Access Manager (5.1) which includes a brand new Administration Console among other cool features and enhancements! We will also take a look into the product Roadmap followed by a short open discussion for your feedback.
50	9.45am - 10.35am	1	Identity Console – Features and functionality	Rodrigo Gomez, OpenText	Identity Console is the preferred management tool for eDirectory and Identity Manager. This session will present the architecture and it's links to the REST API server for eDirectory. We'll also explore its evolution and the new featuresintroduced with Identity Console 1.7.
	10.35am - 10.55am		Break		
55	10.55am - 11.50am	1	Unified Management Console Design and Features Deep Dive	Mike Hunsche, OpenText	Join us as we unfold the internals of Unified Management Console and demonstrate the new capabilties.
45	12pm - 12.45pm	1	Sponsor session - DataBank		
	1pm - 1.45pm		Lunch		
50	1.45pm - 2.35pm	1	ZSD v23.3 Latest Enhancements and Futures	Paul Pedron, OpenText	We'll explore the next version of ZENworks Service Desk has many new features to expedite and streamline your ticketing processes. Securing Technician Logins with NetIQ AAF Limited, Quick Call comprehensive filter views, customerreminder emails, email alias search, AMIE Import modernization and many more changes to enhance functionality.
50	1.45pm - 2.35pm	2 NR	IDM Trace Reading – How to follow the flow.	Reed Harrison, OpenText Support	How to make sure that you have the right level of trace reading to troubleshoot any issues. And how to make sure that you have the correct information in the trace to solve the problem. Also, howto not slow down your system with tracing. As a bonus, how to troubleshoot any password sync issues between IDM and Active Directory.
195	1.45pm - 5pm	3 NR	Deep Dive: Make Vibe Approachable with Landing Pages - **Hands-on Workshop**	Christian Giese, Code and Concept	This is a workshop-style Deep Dive where you can just watch and learn, or try Vibe out for yourself! All you need is a proper Browser and internet access, we provide a system for you. In our Session about Vibe we demonstrated that Vibe is a great tool for many use cases in Digital Transformation. However, it still needs to be made more approachable and look nicer. That's where landing pages come in. We build a few, and show some easy tricks to get many steps further than you think possible.
50	2.45pm - 3.35pm	1	The LastPass leak – what can we learn from it?	Václav Šamša, TDP	There is not one but two points of view. LastPass is a cloud service provider. Is any cloud password manager too weak in general? OK, LastPass is also kind of a standard corporation - they have their own internal systems, their employees, their external consultants and their suppliers. What we recommend you should do and what our PRO customers really do.
50	2.45pm - 3.35pm	2 NR	Easy way for integration with IDM without the custom application SHIM.	Alex Belousov	Review and presentations of the easy way for system integration with IDM without the specialized application SHIM. I will use integration with AzureAD and Exchange Online as examples.
	3.35pm - 3.55pm		Break		

65	3.55pm - 5pm	1	"Sign the painting" - Complete your Identity project through the addition of Data Access Governance	Richard Cabana, OpenText	Organizations invest significant time and planning in an effort to create an identity governance strategy that will provide insight into their business practices, policies and roles. The expected outcome is to better align their IT governance with their corporate objectives while improving efficiency their security posture. In spite of the fact that 75% of a company's data exists in millions of word, excel or powerpoint file, a vast majority of companies have no strategy for including unstructured data as part of their overall Identity Governance initiative. This session will cover Data Access governance and how the inclusion of your unstructured data as part of your access reviews will gain you greater insight and security.
65	3.55pm - 5pm	2 NR	OAuth + Containers + OpenSUSE + Access Manager Starter Kit	Johnnie Odom, Escambia School District	We will set up a very basic containerized application from scratch with steps that you can easily replicate back home. We will show how to set up a container, place all the files in it for an application to run, and set up Access Manager to authenticate your users to the app. A handy recipe sheet will be provided.
	6pm	Residence Inn	Leave for DataBank Data Center visit and dinner	14944 Pony Express Dr., Bluffdale, UT 84065	

Wednesday 19th July

	8.15am		Coffee and Tea		
15	8.30am	1	Welcome and Introduction		
50	8.45am - 9.35am	1	What's New in ZENworks 2020 Upate 3	Darrin VandenBos, OpenText	Come learn about the new capabilities released in Update 3, including the Next Generation Patch Management, ondemand streaming for all content types, mulit-factor authentication for ZENworks administrators,and enhanced security for ZENworks client and admin services.
50	9.45am - 10.35am	1	2-Form Factor in a ZENworks Environment	Paul Pedron, Arvind Tiwary, OpenText	ZCM and ZSD can be integrated with NetIQ AAF Limited securing your Technician login to the respective consoles. This new integration provides multiple types of 2 form factor authentication to choose from. We'll review those types.
	10.35am - 10.55am		Break		
55	10.55am - 11.50am	1	Adaptive and Advanced Authentication with Access Manager	Umar Ashraf, OpenText	Let's explore the powerful capabilities of Access Manager in areas of adaptive, advanced and custom authentication techniques for enabling the best access security.
45	12pm - 12.45pm	1	Sponsor session - Catalogic		
	1pm - 1.45pm		Lunch		

50	1.45pm - 2.35pm	1	Identity Manager 4.8.7 – New features and functionality.	Rodrigo Gomez, OpenText	There are a lot of new things to talk about in the latest installment of Identity Manager. An upgraded Java version, updated FormIO engine, updated version of Validator and the introduction of the Package Deployment Tool. This session willdiscuss the new features and functionality added to IDM 4.8.7 and what we can expect moving forward.
50	1.45pm - 2.35pm	2 NR	Investigating Time Series Data From Files You Already Have	Johnnie Odom, Escambia School District	As sysadmins in educational environments, you deal with a lot of different data that conveniently gets dumped to files. What if we never threw those files away and used them to see how are flow changes over time? We will show some practical examples and provide some simple programs to help make time analysis of your data easy and productive.
195	1.45pm - 5pm	3 NR	How to deploy, configure and use SecureAnyBox5 - **Hands-on Workshop**	Václav Šamša, TDP	How to deploy, configure and use SecureAnyBox5? SecureAnyBox5 covers all possible needs in area of secret, classified and sensitive information - passwords, keys, cards and any kind of files and documents. First part will end with workflows for possible scenarios - how can you instruct your user how to use SecureAnyBox5 to make their daily routine in a secure way. The second part will focus on files and documents. How to protect and share and transfer and version any document and files in any local, hosted and cloud storage.
50	2.45pm - 3.35pm	1	Windows Deployment. This is the way.	Heath Upton, Steve Thompson, ENGL	There are many different ways to deploy and manage Windows 10 and 11, and with them many headaches! In the academic world there are some specific challenges with lab setups, specialist course builds, rebuilds each semester and did someone say Autopilot? We'll show you how to deal with some of these challenges and ease those headaches.
50	2.45pm - 3.35pm	2 NR	Filr Tips and Tricks	Bob Reynolds, Kyle Bradford, OpenText	What Support thinks you should know
	3.35pm - 3.55pm		Break		

65	3.55pm - 5pm	1	Purpose Based Access Control: Is your CIAM initiative ready for Privacy?	Richard Cabana, Bob Reynolds, OpenText	Identity Management provides organizations with an infinite possibility of connecting complex systems together, several of which invariably contain sensitive information about a data subject, or provide access to applications or data sources housing personal data. This session will put forth that with the adoption of the American Data Privacy Protection Act looming, and the European Global Data Protection Regulation entering its fifth year; Identity projects need to enforce better governance with respect to consumer or citizen data residing within or controlled by their CIAM initiatives. This session will introduce the concept of Purpose Based Access Control, and why we state that Identity powers privacy. In the early nineties, RBAC was introduced as a means to simplify and enhance permission assignments by tying access to roles. This eventually led to ABAC which offered further granularity through the use of complex rules which could assign permissions based on attributes associated with one or more identities. WE are proposing PBAC as a means to deal with data subject privacy where it pertains to Identity Governance and Administration.
65	3.55pm - 5pm	2 NR	Useful tools for IDM admins - 2023	Alex Belousov	Review and presentations of the different tools, that are able to help in IDM drivers' development and everyday system support.
	6pm	Residence Inn	Leave for evening entertainment - Miracle Bowl	1585 S State St, Orem, UT 84097	

Thursday 20th July

	8.15am		Coffee and Tea		
15	8.30am	1	Welcome and Introduction		
50	8.45am - 9.35am	1	Access Manager Upgrade Assistant	Umar Ashraf, OpenText	Tools and tips for a simplified and seamless upgrade process for Access Manager.
50	9.45am - 10.35am	1	Getting a good night's sleep in the post pandemic world of the distributed workforce	Richard Cabana, OpenText	The outbreak of a global pandemic had forced many companies to quickly adapt their workforce operations to accommodate remote "work from home" strategies. Securing the use's home office, providing safe and reliable access without compromising security and ensuring solutions could be managed without melting down your company's technical support are just some of the issues which had to be tackled virtually overnight. Companies and organizations were in varying degrees of readiness, depending on their previous tolerance for remote office teleworking. This session will cover some of the lessons learned through our collective response to a major shift in working conditions and how we can safely continue with an approach which hasn't lost its popularity now that offices can once again welcome back their employees.

	10.35am - 10.55am		Break		
55	10.55am - 11.50am	1	ZENworks Roadmap and Feedback	Darrin VandenBos, OpenText	Come hear what is planned for ZENworks in the next release (ZENworks 23.3) as well as what is on the roadmap for future releases. We are eager to not only show you what we have planned but also to provide an opportunity for you to give feedback.
45	12pm - 12.45pm	1	Sponsor session - Seagate		
	1pm - 1.45pm		Lunch		
50	1.45pm - 2.35pm	1	The use of Content Manager within Academia	Mike Bills, OpenText	Discover how Content Manager is being used within Universities around the world.
50	1.45pm - 2.35pm	2 NR	Customer Tips/Tricks using ZSD Automation	Paul Pedron, OpenText	This session will show how customers have automated ZENworks Service Desk processes providing uniquely streamlined configuration to expedite problem resolution.
195	1.45pm - 5pm	3 NR	Deep Dive: Digital Transformation with Vibe - **Hands-on Workshop**	Christian Giese, Code and Concept	This is a workshop-style Deep Dive where you can just watch and learn, or try Vibe out for yourself! All you need is a proper Browser and internet access, we provide a system for you. In our Session about Vibe as a solver of problems, we listed a number of possible use cases in the field of Digital Transformation. Let's take a closer look at some and how to implement them using Vibe's amazing no-code features for building Forms and Workflows! You can also bring your own and we'll either build it as an example or come up with a plan for you on how to do it.
50	2.45pm - 3.35pm	1	An introduction to JSON Forms	Rodrigo Gomez, OpenText	Even though JSON Forms were introduced with IDM 4.8, there is still little information available about them. This session will discuss the architecture and processes behind it. By using examples we'll discuss how to perform tasks like retrievingdata from the vault, customize the output, and make the form more interactive.
50	2.45pm - 3.35pm	2 NR	GroupWise and SMG update and roadmap	Eric Maughan, OpenText	Come along to see the latest enhancements in GroupWise and the Secure Messaging Gateway and the new features that we will be adding into the next releases.
	3.35pm - 3.55pm		Break		
65	3.55pm - 5pm	1	Monitoring Open Enterprise Server and … the new way	Mike Hunsche, OpenText	In this session we will discuss and demonstrate the new way monitoring your OES, iPrint, and/or Filr environment using modern metrics collection and interactive visualizations tools.
65	3.55pm - 5pm	2 NR	Data Access Governance: Ensure the right people have access	Ed Shropshire, OpenText	Micro Focus Data Access Governance is all about the right people having the right access to the right data at the right time. An Integration with NetIQ's Identity Governance & Voltage Data Discovery gives organizations the power they needto expand the capabilities of access reviews. Now folders containing potentially confidential, sensitive, or regulated files can be easily reviewed to see user access permissions and if those permissions need to be kept, removed, or changed. In addition, DataAccess Governance helps to establish critical data management policies that automatically clean up, move, archive, delete, remediate, and perform a variety of other management actions.

	6pm	Residence Inn	Leave for evening entertainment - Conf Party at Big Springs Park	Spring Hollow Road, Provo, UT 84604	

Friday 21st July

	8.15am		Coffee and Tea		
15	8.30am	1	Welcome and Introduction		
45	8.45am - 9.30am	1	Sponsor session		
50	9.40am - 10.30am	1	Updateing to iPrint 5 and What's New	Mike Hunsche, OpenText	This session will cover what is new in iPrint 5, such as some of the new management tools, and how to upgrade the iPrint appliance, which iPrint and OES customers under maintenance are entitled to, to version 5.
50	9.40am - 10.30am	2 NR	There is more to Augmented Intelligence than meets the AI	Tanner Prince, OpenText	How OpenText IDOL applies AI to extract actionable value from you existing unstructured data. Why buzz words are always the beginning to new thinking and how AI should add value to people, not replace them.
	10.30am - 10.45am		Break		
50	10.45am - 11.35am	1	Your Entitled! Enhancing your security posture with NetIQ Advanced Authentication	Richard Cabana, Bob Reynolds, OpenText	In today's enterprise, multi-factor authentication is a non-negotiable requirement for a majority of access requirements. If you own any of the 15 solutions listed in this abstract, you have a free entitlement of NetIQ advanced Authentication, with support for email otp, sms otp, totp, hotp, password, radius client as methods. This session will show you how to integrate NetIQ Advanced Authentication, demonstrating some of the use cases and touching on best practices. A brief overview of other enhancements available for Advanced Authentication will also be discussed. We will be demonstrating integration using some of the products listed here, that have an Advanced Authentication entitlement: *Access Manager, Directory and Resource Administrator, Enterprise Messaging,Filr, GroupWise, Identity Manager, Identity Governance, iPrint, Management and Security Server, OES Enterprise, Privileged Account Manager, SecureLogin, Self Service Password Reset, Serena connector for z/OS. StarTeam*
50	10.45am - 11.35am	2 NR	The State of K-12 Publisher Platforms and LMS Implementations	Johnnie Odom, Escambia School District	We will present an overview of the curricular and LMS platforms currently popular in K-12 environments, discuss rostering and SSO, and point out the advantages and quirks of each in a nutshell. Products used by Escambia County Public Schools will have more depth, but we will provide an overview of as many vendors as we can.
60	11.45am - 12.45pm	1	Travels with my Filr	Tim Heywood	The interesting journey of a long term Filr deployment upgrading from Filr4 to Filr23.2 and the lessons learned

60	11.45am - 12.45pm	2 NR	Living and Working in a Hybrid Data World - Condrey Update	David Condrey	Condrey Corporation has been delivering OEM products under the Novell, Micro Focus, and now Opentext brand in the areas of 1) file management automation and reporting, 2) data access governance, and 3) Apple OS connectivity for the past two decades. David Condrey has been directly involved in TTP since 1998 and has overseen the birth and evolution of Storage Manager, File Dynamics, File Reporter, Data Access Governance, File Governance Suite, and Kanaka as well as non-OEM products from Condrey in the areas of remote data access and Identity Management. In this session we will get an update from David on the evolution of the product line serving the hybrid worlds of OES/eDir, Windows/AD, and Microsoft 365 platforms. Specific product use cases and best practices that are at the forefront of current customer deployments will be discussed.
	1pm - 1.45pm		Lunch		