

TTP USA 2024 Agenda

An R before the session number indicates that this session is being recorded and delivered online

Saturday 13th July

	8.30am	Coffee and Registration	
Grand Teton	9am to 5pm	Identity Manager on Containers	Rodrigo Gomez
Zion	9am to 5pm	Upgrading to OES 23.4 and Management of OES using UMC and IC	Mike Hunsche, Girish KS

Sunday 14th July

	8.30am	Coffee and Registration	
Zion	9am to 5pm	Securing your Filr environment	Robin Redgrave, Mike Hunsche
Grand Teton	9am to 5pm	ACDI - the new feature of IDM 4.9 - an in-depth workshop	Rodrigo Gomez, Christian Karch
Welcome Reception - Exec Briefing Center	6pm	Welcome Reception at the OpenText Offices in Provo	

Monday 15th July

Timpanogas Yosemite

	8.15am		Arrival, Registration and Coffee		
	8.40am to 8.50am		Welcome and Housekeeping		
R1	9am to 9.45am		File and Print Roadmap	Girish KS, Mike Hunsche	Join us to learn and shape the future of OES, iPrint, and Filr
2		9am to 9.45am	Compliance - how to achieve and maintain it - the complete solution at glance	Václav Šamša, TDP, Rodrigo Gomez	Configure your compliance once and have it ready, easy and doable for all users - from regular staff members to IT professionals and board members. This session will show you common weak points and the way you can go. Your users will love you because they will reach and keep compliance without even realizing it.
R3	10am to 10.45am		Global name space for hybrid environments	Girish KS, Mike Hunsche	Join us as we review the design and architecture of an upcoming feature in effective storage management.
4		10am to 10.45am	Identity Admin Tools	Mark Loitz, Gary Gilbert	Learn more about the new administration tools: Identity Console and the Package Deployment Tool.

R5	11am to 12pm		Unlocking efficiency and compliance: Identity Manager 4.9 upgrade and ACDI integration	Rodrigo Gomez, Christian Karch	<p>Unlock the potential of Identity Manager 4.9 with its latest updates, including integrated ACDI (audit, compliance, and data intelligence) for enhanced reporting, auditing, and dashboard insights. This presentation will include the why and how to upgrade and showcasing the following features:</p> <ul style="list-style-type: none"> •Real-time & customizable dashboards: Track events instantly, tailor dashboards with adjustable filters, access pre-built or custom setups, and efficiently manage admin and user access. •Advanced reporting: Explore a variety of predefined and customizable reports, effortlessly modify existing ones, and create new reports with intuitive graphical displays and scheduling options. •Time machine insights: Dive into historical object states, compare them across different time points, and easily export object states from any historical moment in CSV or LDIF format. <p>Join us to learn how upgrading to Identity Manager 4.9 can enhance your operational efficiency and compliance management through these powerful features.</p>
6		11am to 12pm	ZENworks Windows Primary Server to Appliance Migration Tool	Arvind Tiwary	<p>With ZENworks Primary Server on Windows ending support post 23.4 version, learn how this tool allows migration to ZENworks Appliance.</p> <p>It simplifies migration by reducing the several manual steps(moving embedded database, appliance configuration, content repo etc.) and ensures all the roles and functionality are intact post migration.</p>
	12pm - 12.45pm		Lunch		
R7	1pm to 1.45pm		Identity Connectivity - Overview of new and improved connectivity options in Identity Manager.	Mark Loitz, Gary Gilbert	Let us discuss more about it and the future.
8		1pm to 1.45pm	Managing Mac Devices	Vikram Goyal, Darrin VandenBos	Have Mac devices in your organization? The recent ZENworks releases have had a lot of enhancements around the management of macOS devices. In this session, we'll give you an update and demo some of the new capabilities.
R9	2pm to 2.45pm		Cloud and secrets - how to deal with security requirements	Václav Šamša, TDP	Cloud and secrets sound antagonistic. This session is part II of the LastPass leak session we had last year. Can I consider the cloud, any cloud, as a system inside my secure perimeter? What must I know about the cloud, and what service must I use in an enterprise or regulated environment? Is this that serious that I need to revise my former decision to go cloud with my secrets?

10		2pm to 2.45pm	Multi-factor authentication for OES (CIFS)	Girish KS	Join us as we discuss the design and architecture of the multi-factor authentication for OES services (CIFS as an example)
R11	3pm to 3.45pm		Identity Life Cycle Management - Get into the internals of the design and how it can help customers adopt the IAM SaaS Platform.	Mark Loitz, Matt Graves	Look at the new features to manage the identity lifecycle based on change events.
12		3pm to 3.45pm	How to migrate from a small single server deployment to a large clustered Filr environment	Robin Redgrave	There are still a lot of trial installations which started as a single server solution, however these trial versions turned into professional business environments and are therefore overloaded now.
R13	4pm to 4.45pm		ZENworks Roadmap	Vikram Goyal, Darrin VandenBos, Paul Pedron	Join us as we share the vision of our Unified Endpoint Management portfolio and introduce the focus of the upcoming product releases.
14		4pm to 4.45pm	Secure Messaging Gateway: The Power of Policies!	Josh Gibbs, Ed Hanley	SMG policies are very tricky and therefore powerful and underestimated.

Tuesday 16th July **Timpanogas** **Yosemite**

	8.30am		Arrival, Registration and Coffee		
R15	9am to 9.45am		Access Manager Roadmap	Neeraj Kumar Vijay	This session will provide an overview of the forthcoming innovations and capabilities slated for integration into the Access Manager over the next eight quarters. Additionally, we will explore prospective innovations on our roadmap for the future. Furthermore, attendees will have the opportunity to engage in a walk through of the redesigned administration console. This will also include demo on Client-Side encryption introduced in 5.1.
16		9am to 9.45am	Identity Threat Detection and Response: Leveraging RISK and IG for effective remediation	Gary Gilbert, Matt Graves	In this session, we wil explore and demonstrate how using RISK scores from external systems can enable Line of Business managers to react more quickly to threats, reducing the blast circumference.
R17	10am to 10.45am		iPrint: What's Next	Girish KS, Robin Redgrave, Mike Hunsche	Join us to learn and provide feedback on the future architecture of the iPrint as containers.

18		10am to 10.45am	Need to patch OES? Use ZENworks Linux Management or ZENworks Patch Management	Bob Reynolds	Have a need to automate OES patching without using Internet to MicroFocus Update Server or SMT? -Learn the differences between ZLM and ZPM and how to report OES patches
R19	11am to 12pm		ZENworks Public Cloud Architecture Overview	Vikram Goyal, Darrin VandenBos	ZENworks continues to evolve with the needs of our customers. Come hear a high-level overview of the upcoming ZENworks Public Cloud Software as a Service (SaaS) offering.
20		11am to 12pm	GroupWise Roadmap and where we are going with the Windows and Web clients.	Eric Maughan, Robin Redgrave	This session will cover the GroupWise Roadmap the and plans for the future. We will look at recent enhancements and future plans for both the Windows and Web clients.
	12pm to 12.45pm		Lunch		
R21	1pm to 1.45pm		Integrating, Troubleshooting SAML Application with OpenText NetIQ Access Manager	Shrikant Bhagwat	This session will demonstrate the integration of a SAML based service provider with Access Manager in a VMWare based LAB. The session will discuss common integration issues and how to troubleshoot through logs and other tools.
22		1pm to 1.45pm	Hybrid Workspaces	Paul Pedron, Vikram Goyal	Join us to learn how Hybrid Workspaces can help you free up resources and provide streaming applications to your users.
R23	2pm to 2.45pm		Hidden security weak points and how to protect them	Václav Šamša, TDP	Are you serious about security? Then you need to attend this session. Attackers will not try your new firewall just because you spent a fortune on it half a year ago. They will try the weakest points in your environment. We will focus on various weak points and how you can protect them. No strange special tools—smart process and flexible tool will be your weaponry.
24		2pm to 2.45pm	Tools for the IDM Admin	Alex Belousov, Christian Karch, Rodrigo Gomez	Review and presentations of the various tools, that can help in IDM drivers' development and everyday system support.
Workshop - Yosemite		3pm to 4.45pm	IGA Workflow Enablement	Gary Gilbert	An in-depth session on how to create and customize workflows and forms within Identity Governance.
R25	3pm to 3.45pm		Critical Defense: The Importance of Auditing and Securing eDirectory and NSS File Systems	Peter Thomas, Blue Lance	The presentation will cover: Data Integrity and Confidentiality, Meeting Compliance Requirements, Audit Trails and Monitoring, Security Vulnerabilities, Identity and Access Control Management, Preventing Unauthorized Access.

R26	4pm to 4.45pm		Filr Reporting	Robin Redgrave	Filr offers some reports but not enough information to know your own system. Nevertheless a background database stores bits and bytes. Useful SQL statements reveal secrets.
Evening Entertainment - Exec Briefing Center	5pm		Reception followed by dinner at 5.4pm		A chance to meet and discuss topics with the sponsors, speakers and other staff from OpenText, as well as with your fellow delegates.

Wednesday 17th July **Timpanogas** **Yosemite**

	8.30am		Arrival, Registration and Coffee		
Workshop - Grand Teton	9am to 5pm		Leveraging JSON forms in Identity Management	Rodrigop Gomez	Even though JSON Forms were introduced with IDM 4.8, there is still little information available about them. This session will discuss the architecture and processes behind it. We will use hands-on exercises to build our own forms, explore different approaches to retrieve data from the vault, customize the data presented and interact with workflows.
R27	9am to 9.45am		Configuration workflow automation	Neeraj Kumar Vijay	This session will delve into the automation capabilities facilitated by the introduction of headless REST APIs in the Access Manager as part of the 5.1 release. Furthermore, we will articulate our strategic vision regarding these enhancements. In the latter portion of this session, we will conduct a demonstration showcasing the automation of key use cases, including authentication configuration, SAML service provider integration, certificate management, and more.
28		9am to 9.45am	ZENworks Service Desk - a Year in Review	Paul Pedron, Vikram Goyal	Looking back on the most recent enhancements for this ITSM product.
R29	10am to 10.45am		Extending Identity Governance to your Unstructured data: Permissions analysis using DAG	Doug Outz, Matt Graves	Identity Governance provides valuable insight into applications, permissions and identities. Using Data Access Governance, permissions on your data stores can be included in your attestation and reviews. This session will show you how to set it up and create User data access reviews.
30		10am to 10.45am	Where and how to find information about ZENworks	Bob Reynolds, Paul Pedron, Vikram Goyal	Join us to learn about: <ul style="list-style-type: none"> - Different Information sources for ZENworks - Available ZENworks entitlements - Navigating entitlements and downloads in SLD - Information on various ZENworks license keys

R31	11am to 12pm		Adaptive and Advanced Authentication with Access Manager	Neeraj Kumar Vijay	This session will provide a comprehensive overview of the adaptive authentication features within Access Manager, including risk-based authentication capabilities. Additionally, we will explore advanced authentication functionalities, such as passwordless authentication, achieved through seamless integration with Advanced Authentication solutions. Furthermore, we will delve into the nuanced capabilities of extending risk-based authentication to assess risks associated with mobile devices.
32		11am to 12pm	ZENworks Round Table	Vikram Goyal, Darrin VandenBos, Paul Pedron, Bob Reynolds	Round Table Session for feedback on ZENworks.
	12pm to 12.45pm		Lunch		
Workshop - Yosemite	1pm to 5pm		This lab shows how to make your life secure, easy and lazy while giving the users what they need (seriously).	Václav Šamša	<p>This workshop will include hands-on access to a Secure Anybox server and cover the following topics:</p> <ul style="list-style-type: none"> - Passwords, privileged accounts, scripting, and automation made easy - Yes! It can be easy. - Privileged accounts protection - unique and regularly changed passwords (using a secure agent) - Scripting with protected privileged local and LDAP accounts with API and language of your choice (PowerShell, Python, C#, Delphi) - IT department tools launching made easy - Browser integrations for any user in the organization - Secure sensitive data sharing and transfer outside and inside the organization's perimeter - Small and large file protection and sharing - Other best practice topics you want to discuss
Workshop - Zion	1pm to 5pm		So you have installed Filr, what next?	Robin Redgrave	In this workshop we will cover those things that you need to do once your Filr system is up and running. We will show how to give full functionality and the best experience, to your users, and how to simplify your management of the system.

Thursday 18th July **Timpanogas** **Yosemite**

	8.30am		Arrival, Registration and Coffee		
R33	9am to 9.45am		Identity Roadmap session	Rick Killpack	Discover the new features and releases for Identity Products (ILM, IDM, eDirectory, Identity Console)

34		9am to 9.45am	ZENworks Top Support Issues	Arvind Tiwary, Moises Morales	ZENworks Customer support team covers common issues that customers are encountering with the ZENworks Suite products and how to resolve them. This session will cover its appropriate troubleshooting tools, support procedures, and resources etc.
R35	10am to 10.45am		Unified Management Console - Deployment and Configuration	Girish KS, Mike Hunsche	Deployment deep dive and troubleshooting unified management console
36		10am to 10.45am	Notes from the field: Another way to integrate cross platform systems is PowerShell and the REST API	Alex Belousov, Rodrigo Gomez	Review, presentations, and open discussion about various methods of cross-platform systems integration.
R37	11am to 12pm		IAM SaaS Platform - New SaaS platform with all IAM services	Rick Killpack	Loosely coupled tightly integrated services out of the box. The new licensing model makes it easy to use. Multiple services under one license with add-ons. Simple connectivity options with full application integrations.
38		11am to 12pm	Credentials, scripting and LDAP/ADD/AAD/eDIR enabled systems	Václav Šamša, TDP, Rodrigo Gomez	Password resp. credentials management is not about browsers only. Compliance is a must for technical accounts too - LDAP enabled systems configuration, scripting, automated tasks etc. Come and see the way you (and your providers and vendors) can go.
	12pm to 12.45pm		Lunch		
R39	1pm to 1.45pm		Unlocking the Potential: Exploring the Depths of Retain Unified Archiving	Ed Hanley, Robin Redgrave	We'll explore how Retain Unified Archiving puts the power of the archive directly into the hands of users, enabling self-service access to centralized archives of company communication. Discover best practices for archiving and learn how Retain Unified Archiving facilitates compliance in a easily manageable way. Additionally, we'll share valuable tips, tricks, and strategies for overcoming common obstacles during the set up and lifecycle of your archive.
40		1pm to 1.45pm	NSS64 - Benefits and migration	Girish KS, Mike Hunsche	Join us as we discuss the design and architecture of automated NSS64 migration.
R41	2pm to 2.45pm		ILM Tutorial - Learn about the upcoming Identity Lifecycle Management service in IAM SaaS - Part 1	Rodrigo Gomez, Naga Prasad	Get first-hand experience with our new IAM SaaS user interface which brings all IAM services together.

42		2pm to 2.45pm	Customising the look and feel of the Filr client	Robin Redgrave	Attend this session to learn what you can do to manipulate Filr beyond the basic web branding options. Attendees will discover how to apply branding to the desktop and mobile clients; change the look of emails that are sent; modify the interface and make changes to the web language files, or even add your own.
R43		3pm to 3.45pm	ILM Tutorial - Learn about the upcoming Identity Lifecycle Management service in IAM SaaS - Part 2	Rodrigo Gomez, Naga Prasad	Get first-hand experience with our new IAM SaaS user interface which brings all IAM services together.
44		3pm to 3.45pm	In depth look at using LDAP with Filr	Robin Redgrave	Attend this session to learn more about how you can get the most out of your LDAP directory with Filr. You will already know how to configure Filr to use LDAP, but attend this session to discover all the tips and tricks you can use to get the most out of your environment.
R45		4pm to 4.45pm	Unified Management Console - What's New?	Girish KS, Mike Hunsche	Join us as we demonstrate the new addition with Unified Management Console.
46		4pm to 4.45pm	How to secure communications and protect your mail system	Josh Gibbs, Ed Hanley	Join us to explore the critical importance of secure email communication in today's digital landscape. Learn how Secure Messaging Gateway offers robust protection for your email system, ensuring safe and reliable communication in the face of evolving security threats.
Evening Entertainment	5.30pm		Coach leaves the Residence Inn	Sponsored by Concensus	BBQ in Big Springs Park in Provo Canyon. Address: Spring Hollow Road, Provo, 84604. Pavilion 3 at the top of the park. Dinner will start around 6.30pm.

Friday 19th July **Timpanogas** **Yosemite**

	8.30am		Arrival, Registration and Coffee		
R47	9am to 9.45am		IDM Support Update: Top issues from the field	Rodrigo Gomez	In this session we will discuss the most common issues and latest patches in the IDM and eDirectory portfolio. We will also cover tips and tricks to get the most out of your IDM installation.
48		9am to 9.45am	Understanding how to publish SQL commands to ZENworks Reporting Server	Bob Reynolds	Have you ever created or received a SQL statement and thought it would be nice to have it turned into a nice formatted report? -Learn how to use Jasper Studio to publish SQL statements to ZRS
R49	10am to 10.45am		Troubleshooting certificate management	Girish KS, Mike Hunsche	Troubleshoot certificate management on OES

50		10am to 10.45am	Being a power user with GroupWise	Robin Redgrave, Ed Hanley	So you know how to use the GroupWise Windows client, but do you really? This session will cover all those useful extras that you may not be aware of that can improve productivity for you and your users.
R51	11am to 12pm		Multi-Affiliation using Identity Manager	Gary Gilbert	This session will explore how to set up a multi-affiliated persona in Identity Manager. If you have a digital identity in your enterprise who has the role of teacher, student, alumni, etc - this session will demonstrate how to define a multi-affiliated object to accomplish this special use case.
	12pm to 12.45pm		Lunch		